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YOUR TRUTH-IN-SAVINGS DISCLOSURE

To open your account, complete the appropriate account card and return it to our Operations Department. Please read this brochure completely and retain it with your personal records.

In this Agreement, the term ("you") and ("your(s)") refer to the member, and the terms ("we,") ("us") and ("our(s)") refer to Pasadena Service Federal Credit Union, including Vernon Commerce Federal Credit Union, a Division of Pasadena Service Federal Credit Union ("Credit Union"). All agreements and disclosures shall be construed in accordance with the provisions of the California Uniform Commercial Code (UCC). Share ("savings") accounts, share draft ("checking") accounts and share certificate ("certificate") accounts are subject to the requirements below and such other terms and conditions as established by the Board of Directors and as contained in the account agreements.



Information About Member Identification

To help the government fight the funding of terrorism and money laundering activities, Federal law requires all financial institutions to obtain, verify, and record information that identifies each person who opens an account.

What this means for our Members: When you open an account, we will ask for your name, address, date of birth, and other information that will allow us to identify you. We may also ask to see your driver's license or other identifying objects.

General Information About All of Our Accounts

Par Value

The par value of a savings in the Credit Union is \$5.

Accrual of Dividends

Dividends begin to accrue on the business day you deposit cash and non-cash items (e.g., checks) to your account if deposited before close of business.

If you close your savings, checking or certificate account before dividends are credited, you will not receive accrued dividends.

Dividend Rates

The initial dividend rate and Annual Percentage Yield on our savings, checking, and certificate accounts are stated on the Rate Schedule accompanying this Disclosure.

Dividends are paid from current income and available earnings after required transfers to reserves at the end of a dividend period.

Bylaw Requirements

The maximum amount of savings which may be held by any one member shall be established from time to time by resolution of the board.

A member who fails to complete payment of one share within 6 months of his admission to membership, or within 6 months from the increase in the par value in shares, or a member who reduces his savings balance below the par value of one savings and does not increase the balance to at least the par value of one savings within 6 months of the reduction may be terminated from membership at the end of a dividend period.

Shares may be transferred only from one member to another by written instrument in such form as the Credit Union may prescribe. The Credit Union reserves the right, at any time, to require members to give, in writing, not less than 7 days and not more than 60 days notice of intention to withdraw the whole or any part of the amounts so paid in by them.

No member may withdraw shareholdings that are pledged as required for security on loans without the written approval of a credit union officer or a loan officer, except to the extent that such shares exceed the member's total primary and contingent liability to the Credit Union. No member may withdraw any shareholdings below the amount of his/ her

primary or contingent liability to the Credit Union if he/she is delinquent as a borrower, or if borrowers for whom he/she is comaker, endorser, or guarantor are delinquent, without the written of the credit committee or loan officer.

Members leaving the field of membership who close their account(s) will not be permitted to open an account at the Credit Union unless they return to the field of membership.

Requirement to Maintain a Regular Savings Account

You must open a Regular Savings Account to open any subsequent accounts. You must maintain the Regular Savings Account to avoid closure of that account and any subsequent accounts.

Accountholders under 18 years of age may open a Regular Savings Account and must have a parent or legal guardian be a joint owner on the account.

Changes in Terms and Conditions

The use of an account is subject to such other terms, conditions and requirements as the Credit Union may establish from time to time. The Credit Union has the right to change the terms and conditions of this Agreement at any time, in any manner, and for any reason. We may delete or modify existing terms. We may add new terms without regard to whether the matter is already addressed by this Agreement. We may offer new or different services at any time, and may convert an existing account or service into a new account or service. We will generally notify you in advance of changes by sending written notice to your address as it appears on our records. However, we may make changes without sending you advance notice, unless such notice is required by law. By continuing to use or keep your account open, you will be deemed to accept and agree to any such changes in terms.

About All Our Savings Accounts

The Credit Union's savings accounts let you deposit your money in a savings account and withdraw your money at any time (with the exception of IRA's). Our savings accounts are the Regular Savings Account, the Secondary Savings Account, the Holiday Savings Account, the Summer Savings Account, the Money Market Account, the Premium Money Market Account, the Traditional IRA Account, the Roth IRA Account, the Coverdell Education Savings Account and the Health Savings Account.

Balance Information

We compute the balance in our savings accounts to determine the dividends you will be paid by using the average daily balance method which applies a periodic rate to the average daily balance in the account for the period. We calculate the average daily balance by adding the balance in the account for each day of the period and dividing that figure by the number of days in the period.

Rate Information

Our savings accounts are designated variable rate accounts on the Rate Schedule. This rate and yield may change as determined by the credit union board of directors.

Dividend Compounding and Crediting

For all savings accounts (except for the Money Market Account) dividends will be compounded quarterly and will be credited quarterly. For all the savings accounts (except for the Money Market Account) the dividend period is quarterly. For example, the beginning date of the first dividend period of the calendar year is January 1 and the ending date is March 31. All other dividend periods follow this same pattern of dates.

Transaction Limitations

No more than six preauthorized, automatic, online or telephonic transfers made to another account at the Credit Union or to a third party or no more than six transfers or withdrawals made by check, draft, check card, or similar order payable to a third party may be made from each savings account or money market deposit account in any calendar month. If an Account Holder exceeds, or attempts to exceed, these transfer limits, the excess transfer requests may be refused or reversed, a fee may be imposed on the excess transfer requests, and the Credit Union may reclassify or close the account. Transfers initiated by telephone must be counted among the six monthly transfers, except that there are no limits on the number of withdrawals paid directly to an Account Holder when initiated by mail, telephone or messenger. There are no limits on the number of withdrawals if initiated in person.

About Our Regular Savings Account

Minimum Balance and Deposit Requirements

The minimum deposit required for you to open your Regular Savings Account is \$5 and you must maintain this minimum balance to avoid closure. You must maintain a minimum average daily balance of \$50 to obtain the Annual Percentage Yield stated on the Rate Schedule. You must maintain a minimum balance of \$100 or have at least one other account with the Credit Union to avoid the service fee stated on the Fee Schedule.

About Our Secondary Savings Account

Minimum Balance and Deposit Requirements

The minimum deposit required for you to open your Secondary Savings Account is \$5. You must maintain a minimum average daily balance of \$50 to obtain the Annual Percentage Yield stated on the Rate Schedule.

About Our Holiday Savings Account

Minimum Balance and Deposit Requirements

The minimum deposit required for you to open your Holiday Savings Account is \$5. You must maintain a minimum average daily balance of \$50 to obtain the Annual Percentage Yield stated on the Rate Schedule.

Transaction Limitations

Our Holiday Savings Account may be opened at any time. Funds will be disbursed to you on or about November 1. If you close the Holiday Savings Account before the November 1 distribution, all dividends will be forfeited.

About Our Summer Savings Account

Minimum Balance and Deposit Requirements

The minimum deposit required for you to open your Summer Savings Account is \$5. You must maintain a minimum average daily balance of \$50 to obtain the Annual Percentage Yield stated on the Rate Schedule.

Transaction Limitations

Our Summer Savings Account may be opened at any time. Funds will be disbursed to you on or about July 1, August 1 or September 1. The distribution date is designated by the member at account opening. If you close or make an early withdrawal from the Summer Savings Account before the distribution date, all dividends will be forfeited. In addition, if you make a withdrawal from your account before the distribution date, the Summer Savings Account dividend rate will convert to the Regular Savings Account dividend rate as stated on the Rate Schedule.

About Our Money Market Account

The Money Market Account is a tiered rate account.

Dividend Compounding and Crediting

Dividends will be compounded monthly and will be credited monthly. For the Money Market Accounts the dividend period is monthly. For example, the beginning date of the first dividend period of the calendar year is January 1 and the ending date is January 31. All other dividend periods follow this same pattern of dates.

Minimum Balance and Deposit Requirements

The minimum deposit required for you to open your Money Market Account is \$2,000. The minimum balance required to obtain the Annual Percentage Yield is indicated for each tier on the accompanying Rate Schedule. The dividend rate and the Annual Percentage Yield are based on the average daily balance of the tiered accounts. If your average daily balance is increased or decreased, the dividend rate and the Annual Percentage Yield for the appropriate tier will be paid on the average daily balance in your account. If your Money Market Account balance falls below the minimum balance tier level stated on the Rate Schedule, your account will earn the Regular Savings Account dividend rate stated on the Rate Schedule. You must maintain a minimum average daily balance of \$5 to avoid closure.

About Our Premium Money Market Account

The Premium Money Market Account is a tiered rate account.

Dividend Compounding and Crediting

Dividends will be compounded monthly and will be credited monthly. For the Premium Money Market Account the dividend period is monthly. For example, the beginning date of the first dividend period of the calendar year is January 1 and the ending date is January 31. All other dividend periods follow this same pattern of dates. The dividend declaration

date follows the ending date of a dividend period. The most recent dividend declaration date is reflected on the accompanying Rate Schedule.

Minimum Balance and Deposit Requirements

The minimum deposit required for you to open your Premium Money Market Account is \$50,000. You must maintain a minimum average daily balance of \$50,000 to earn the Premium Money Market Account dividend rate as stated on the Rate Schedule. The minimum balance required to obtain the Annual Percentage Yield is indicated for each tier on the accompanying Rate Schedule. The dividend rate and the Annual Percentage Yield are based on the average daily balance of the tiered accounts. If your average daily balance is increased or decreased, the dividend rate and the Annual Percentage Yield for the appropriate tier will be paid on the average daily balance in your account. If your Premium Money Market Account balance falls below the minimum balance tier level stated on the Rate Schedule, your account will earn the Money Market Account dividend rate or the Regular Savings Account dividend rate applicable to that account tier as stated on the Rate Schedule. You must maintain a minimum average daily balance of \$5 to avoid closure

About Our Traditional IRA, Roth IRA, and Coverdell Education Savings Accounts

Minimum Balance and Deposit Requirements

The minimum deposit required for you to open your Traditional IRA, Roth IRA or Coverdell Education Savings Account is \$100 and you must maintain this minimum balance in order to obtain the Annual Percentage Yield stated on the Rate Schedule. If the minimum balance falls below \$100, the account will not earn dividends.

Incorporation of Ira Agreement and Disclosures

All other terms and disclosures for our Individual Retirement Accounts are contained in the Credit Union's Individual Retirement Account agreement and disclosure statement, which by this reference is incorporated into this account disclosure in its entirety. When you open your Individual Retirement Account, the Credit Union agreement and disclosure statement will be provided to you.

About Our "HSA" Health Savings Account

Minimum Balance and Deposit Requirements

The minimum deposit required for you to open your HSA Account is \$50 and you must maintain this minimum balance in order to obtain the Annual Percentage Yield stated on the Rate Schedule and to avoid closure.

Account Limitations

Overdraft Privilege service is not available for this account.

Incorporation of Health Savings Account Agreement and Disclosures

All other terms and disclosures for our Health Savings Accounts are contained in the Credit Union's Health Savings Account agreement and disclosure statement, which by this reference is incorporated into this account disclosure in its entirety. When you open your Health Savings Account, the Credit Union agreement and disclosure statement will be provided to you.

About All Our Checking Accounts

The Credit Union offers the following checking accounts which let you withdraw your money and write checks against your account at any time. Our checking accounts are the Dividend Checking, the Safe Guard Checking, and the Simple Checking Account.

About Our Dividend Checking Account

Balance Information

We compute the balance in our Dividend Checking Account to determine the dividends you will be paid by using the average daily balance method which applies a periodic rate to the average daily balance in the account for the period. We calculate the average daily balance by adding the balance in the account for each day of the period and dividing that figure by the number of days in the period.

Rate Information

Our Dividend Checking Account is designated as a variable rate account on the Rate Schedule. This rate and yield may change as determined by the credit union board of directors.

Dividend Compounding and Crediting

Dividends will be compounded monthly and will be credited monthly. For the Dividend Checking Account the dividend period is monthly. For example, the beginning date of the first dividend period of the calendar year is January 1 and the ending date is January 31. All other dividend periods follow this same pattern of dates.

Minimum Balance and Deposit Requirements

The minimum deposit required for you to open your Dividend Checking Account is \$25. You must maintain a minimum balance of \$1,000 to obtain the Annual Percentage Yield stated on the Rate Schedule.

Account Limitations

To avoid the monthly service fee as stated on the Fee Schedule, you must meet any one of the following criteria:

- Maintain a recurring minimum monthly direct deposit of \$500 and elect to receive electronic statements (eStatements); or
- Are a member ages 65 years or older or a student 24 years of age or younger maintaining eStatements.

About Our Safe Guard Checking Account

The Safe Guard Checking Account offers a personal identity theft protection feature available only to PSFCU Account Owners and members of their immediate families. Immediate family members include a spouse, domestic partner, children under 25 years of age and parents who are residents of the same household. Individuals with signing authority only, or whose interest in the account is limited to a beneficial or contingent interest, or individuals acting as guardian, conservator, attorney-in-fact, etc. for an Account Owner without an actual ownership interest, do not qualify for this feature.

The Safe Guard Checking Account is a non-dividend earning account.

Minimum Balance and Deposit Requirements

The minimum deposit required for you to open your Safe Guard Checking Account is \$25.

Account Limitations

You will be assessed a monthly service fee as stated on the Fee Schedule. To receive the reduced monthly service fee as stated on the Fee Schedule, you must meet any one of the following criteria:

- Maintain a recurring minimum monthly direct deposit of \$500 and elect to receive electronic statements (eStatements); or
- Are a member ages 65 years or older or a student 24 years of age or younger maintaining eStatements.

About Our Simple Checking Account

The Simple Checking Account is a non-dividend earning account.

Minimum Balance and Deposit Requirements

The minimum deposit required for you to open your Simple Checking Account is \$25.

Account Limitations

To avoid the monthly service fee as stated on the Fee Schedule, you must meet any one of the following criteria:

- Maintain a recurring minimum monthly direct deposit of \$500 and elect to receive electronic statements (eStatements); or
- Are a member ages 65 years or older or a student 24 years of age or younger maintaining eStatements.

About All Our Certificate Accounts

The Credit Union's certificate accounts let you deposit your money for a specified period of time. Our certificate accounts are the Certificate Account, the College Fund Certificate Account, the Traditional IRA Certificate Account, the Roth IRA Certificate Account, the Coverdell Education Savings Certificate Account and the Health Savings Certificate Account.

Annual Percentage Yield

The Annual Percentage Yield is based on an assumption that dividends are credited to the certificate and will remain on deposit until maturity. If you make a withdrawal from your account, your earnings will be reduced.

Maturity

Your account will mature as reflected on the accompanying Certificate Disclosure.

Balance Information

We compute the balance in our certificate accounts to determine the dividends you will be paid by using the average daily balance method which applies a periodic rate to the average daily balance in the account for the period. We calculate the average daily balance by adding the balance in the account for each day of the period and dividing that figure by the number of days in the period.

Rate Information

Our Certificate, College Fund Certificate, Traditional IRA Certificate, Roth IRA Certificate, Coverdell Education Savings Certificate and Health Savings Certificate Accounts are designated fixed rate accounts on the Rate Schedule. You will be paid this rate and yield until maturity.

Dividend Compounding and Crediting

For the Certificate, College Fund Certificate, Traditional IRA Certificate, Roth IRA Certificate, Coverdell Education Savings Certificate and Health Savings Certificate Accounts, dividends will be compounded monthly and will be credited monthly and at maturity. For the Certificate, College Fund Certificate, Traditional IRA Certificate, Roth IRA Certificate, Coverdell Education Savings Certificate and Health Savings Certificate Accounts, the dividend period is monthly.

Early Withdrawal Penalty

We may impose a penalty if you withdraw principal from your account before the maturity date. The penalty imposed shall be as follows:

1. If the term of the account is less than one year, the member shall forfeit an amount equal to all dividends for 90 days on the amount withdrawn.
2. If the term of the account is one year or more, the member shall forfeit an amount equal to all dividends for 180 days on the amount withdrawn.

Exceptions to Penalties

The penalties stated above will not apply if:

1. The withdrawal is made subsequent to the death of any owner of the savings account or the certificate account, or is made pursuant to the Credit Union's bylaws.
2. The certificate account is part of a pension plan which qualifies or is qualified to specific tax treatment under Section 401(d) or 408 of the Internal Revenue Code and withdrawal is made to effect distribution of the funds evidenced by such account following the participant's death or disability or upon attaining not less than 70 1/2 years of age, or
3. Such withdrawal is made as a result of the voluntary or involuntary liquidation of the Credit Union issuing the account.

About Our Certificate Accounts

Minimum Balance and Deposit Requirements

The minimum deposit required for you to open your Certificate Account is \$1,000. You must maintain the minimum balance of \$1,000 to obtain the Annual Percentage Yield stated on the Rate Schedule and to avoid closure.

Account Limitations

You may not make deposits into or withdrawals from this account until the maturity date. See early withdrawal penalties. However, you may request that your dividends be paid into either the certificate account or into another account. If the dividends are paid into the certificate account they will be compounded at the certificate rate, whereas if the dividends are paid into another account they will be compounded at the same rate as earned by the funds in the account to which they are credited.

Renewal of Account/Grace Period

Your account will automatically renew at maturity for same time period as original term at the prevailing rate unless you withdraw all of the funds in your account at maturity or within a grace period of ten (10) days after maturity.

About Our College Fund Certificate Account

We offer a College Fund Certificate Account for members between the ages of 0-24 years old. The College Fund Certificate is offered with a 12-month term.

Minimum Balance and Deposit Requirements

The minimum deposit required for you to open your College Fund Certificate Account is \$100. The minimum balance to obtain the Annual Percentage Yield is indicated on the accompanying Rate Schedule.

Renewal Of Account/Grace Period

Your account will automatically renew at maturity for same time period as original term at the prevailing rate unless you withdraw all of the funds in your account at maturity or within a grace period of ten (10) days after maturity.

Account Limitations

You may not make principal withdrawals from this account until the maturity date. You may make withdrawals of earned dividends from your account at any time. You may make deposits into the account at any time during the term of the certificate. See early withdrawal penalties.

About Our IRA Certificate Accounts

Our IRA Certificate Accounts include Traditional IRA, Roth IRA and Coverdell Education Savings Account Certificates.

Minimum Balance and Deposit Requirements

The minimum deposit required for you to open your IRA Certificate Account is \$1,000. You must maintain the minimum balance of \$1,000 to obtain the Annual Percentage Yield stated on the Rate Schedule and to avoid closure.

Account Limitations

You may not make deposits into or withdrawals from this account until the maturity date. See early withdrawal penalties. However, you may request that your dividends be paid into either the certificate account or into another account. If the dividends are paid into the certificate account they will be compounded at the certificate rate, whereas if the dividends are paid into another account they will be compounded at the same rate as earned by the funds in the account to which they are credited.

Renewal of Account/Grace Period

Your account will automatically renew at maturity for same time period as original term at the prevailing rate unless you withdraw all of the funds in your account at maturity or within a grace period of 10 days after maturity.

Incorporation of Ira Agreement And Disclosures

All other terms and disclosures for our Individual Retirement Accounts are contained in the Credit Union's Individual Retirement Account agreement and disclosure statement, which by this reference is incorporated into this account disclosure in its entirety. When you open your Individual Retirement Account, the Credit Union agreement and disclosure statement will be provided to you.

About Our Health Savings (“Hsa”) Certificate Account

Minimum Balance and Deposit Requirements

The minimum deposit required for you to open your HSA Certificate is \$1,000. You must maintain the minimum balance of \$1,000 to obtain the Annual Percentage Yield stated on the Rate Schedule and to avoid closure.

Account Limitations

You may not make deposits into or withdrawals from this account until the maturity date. See early withdrawal penalties. However, you may request that your dividends be paid into either the certificate account or into another account. If the dividends are paid into the certificate account they will be compounded at the certificate rate, whereas if the dividends are paid into another account they will be compounded at the same rate as earned by the funds in the account to which they are credited.

Renewal of Account/Grace Period

Your account will automatically renew at maturity for same time period as original term at the prevailing rate unless you withdraw all of the funds in your account at maturity or within a grace period of ten (10) days after maturity.

Incorporation of Health Savings Account Agreement And Disclosures

All other terms and disclosures for our Health Savings Accounts are contained in the Credit Union's Health Savings Account agreement and disclosure statement, which by this reference is incorporated into this account disclosure in its entirety. When you open your Health Savings Account, the Credit Union agreement and disclosure statement will be provided to you.

Electronic Fund Transfer Disclosure and Agreement

This EFT Disclosure and Agreement as amended from time to time (“Agreement”) sets forth the terms and conditions governing the use of the Pasadena Service Federal Credit Union, including Vernon Commerce Federal Credit Union, a Division of Pasadena Service Federal Credit Union (“Credit Union”) electronic transfer services. Disclosure information that applies to all electronic services offered by Pasadena Service Federal Credit Union including Vernon Commerce Federal Credit Union, a Division of Pasadena Service Federal Credit Union (“Credit Union”) is given below, followed by specific disclosure information for each service. This Agreement takes the place of all prior agreements and disclosures governing the use of all electronic services. By retaining, using, or allowing others to use the electronic services offered by Pasadena Service Federal Credit Union, including Vernon Commerce Federal Credit Union, a Division of Pasadena Service Federal Credit Union (“Credit Union”), you are agreeing to be bound by the terms and conditions of this Agreement. In this Agreement, the term (“you”) and (“your(s)”) refer to the member, and the terms “we,” “us” and “our(s)” refer to Pasadena Service Federal Credit Union, including Vernon Commerce Federal Credit Union, a Division of Pasadena Service Federal Credit Union (“Credit Union”).

Personal Identification Number

You will select your own Personal Identification Number (PIN) that must be used with the ATM Card or Debit Card for transactions that require the use of a PIN. This number should be memorized. DO NOT write it on your ATM Card or Debit Card, or where it is easily accessible to others. If you forget, misplace, or otherwise disclose your PIN, promptly notify the Credit Union. To select or change your PIN, call (800) 757-9848. If you do not have access to a telephone, visit the Credit Union in-person for further assistance.

Right to Receive Documentation Of Transactions

You will get a monthly account statement reflecting all of your transactions unless there is no activity in a particular month. In any case you will get the statement at least quarterly. Depending on the terminal, or if the transaction is \$15 or less, you may choose to receive a receipt at the time you make a transaction at a terminal. If you do receive a receipt, retain the receipt to compare with your monthly statement from the Credit Union.

Your Liability for Lost, Stolen Or Unauthorized Transactions Involving Automated Teller Machine (Atm) Cards

Tell us AT ONCE if you believe your ATM/POS Card and/or Personal Identification Number (PIN) has been lost or stolen, or if you believe that an electronic transfer has been made without your permission using information from your check. You could lose all the money in your account (plus your maximum overdraft line of credit if you have one with us). If you tell us within two (2) business days, you can lose no more than \$50 if someone used your ATM/POS Card or PIN without your permission. If you DO NOT tell us within two (2) business days after you learn of the loss or theft of your ATM/POS Card or PIN, and we can prove that we could have stopped someone from using your ATM/POS Card or PIN without your permission if you had told us, you could lose as much as \$500. Also, if your statement shows transfers that you did not make, tell us at once. If you do not tell us within 60 days after the statement was mailed to you, you may not get back any money you lost after the 60 days if we can prove that we could have stopped someone from taking the money if you had told us in time. If a good reason (such as a long trip or a hospital stay) kept you from telling us, we will extend the time periods. If you have authorized someone else to use the ATM/POS Card and/or PIN, you are responsible for all transactions that person or persons initiates at any time, even if the amount or transactions exceed what you may have authorized.

Your Liability for Lost, Stolen or Unauthorized Transactions Involving Debit Cards

Tell us AT ONCE if you believe your Debit Card and/or Personal Identification Number (PIN) has been lost or stolen or if your statement shows an electronic fund transfer has been made without your permission using information from your check. Telephoning is the best way of keeping your possible losses down. You could lose all the money in your account (plus your maximum overdraft line of credit if you have one with us). If you tell us within 60 days of our sending your statement, you can lose no more than \$50 if someone used your debit card without your permission. If you do not tell us within 60 days after the statement was mailed to you, you may not get back any money you lost after the close of the 60 days and before notice to us. If your delay in notifying us was due to extenuating circumstances beyond your reasonable control, including extending travel, your or a member of your family’s death or serious illness, hospitalization, permanent mental impairment or serious physical impairment, unless the circumstance did not reasonably contribute to your delay in notifying us within the 60 day period, we will extend the 60-day period by a reasonable period.

Special Notice to MasterMoney Debit Cardholders

A cardholder will have zero liability for unauthorized use of a MasterCard Debit Card so long as the cardholder has exercised reasonable care in safeguarding the Debit Card from risk of loss or theft and upon becoming aware, the cardholder has promptly reported the loss or theft to the Credit Union. If the cardholder cannot meet these requirements

then the liability with respect to unauthorized transactions may be greater than the above zero (\$0.00) liability limit, to the extent allowed under applicable law. Zero liability does not apply to MasterCard branded cards issued to entities that are not natural persons, or issued for a commercial purpose unless the card is issued for a "small business" program as described on MasterCard's website, or issued until the person's identification is registered by or on behalf of the card issuer in connection with such issuance and/or sale which registration may include customer identification program requirements. In any case, to minimize your potential liability you should notify us of any unauthorized use no later than 60 days after your statement was mailed to you.

How To Notify The Credit Union In The Event Of An Unauthorized Transaction

If you believe your ATM/Debit Card or PIN has been lost or stolen, or that someone has transferred or may transfer money from your account without your permission, call us during business hours at (877) 297-4707 or after business hours call at (800) 472-3272; or write to us at 670 N. Rosemead Blvd., Pasadena, CA 91107-3010.

You should also call the number or write to the address listed above if you believe a transfer has been made using information from your check without your permission.

Business Days

Our business days are Monday through Thursday, 9:00 a.m. to 5:00 p.m. and Friday, 9:00 a.m. to 6:00 p.m., excluding holidays.

Our Liability for Failure To Make Transfers

If we do not complete a transaction to or from your savings or checking account on time or in the correct amount according to our agreement with you, we will be liable for your losses or damages. However, there are some exceptions. We will NOT be liable, for instance, if:

- a) through no fault of ours, you do not have enough money in your account to make the transaction;
- b) the transaction would go over the credit limit on your credit line;
- c) the terminal where you were making the transaction did not have enough cash;
- d) the ATM or network system was not working properly and you were aware of the malfunction when you started the transaction;
- e) circumstances beyond our control (such as fire, flood, power failure, or computer down-time) prevented the transaction, despite reasonable precautions that we have taken;
- f) the money in your account is subject to an uncollected funds hold, legal process or any other encumbrance or agreement restricting a transaction;
- g) your ATM/Debit Card has expired, is damaged so that the terminal cannot read the encoding strip, is inactive or because your PIN has been entered incorrectly;
- h) your ATM/Debit Card or PIN has been reported lost or stolen and we have blocked the account; or
- i) the failure to complete the transaction is done to protect the integrity of the system or to protect the security of your account.

There may be other exceptions not specifically mentioned above.

In Case of Errors Or Questions About Your Electronic Transfers

Telephone us at (877) 297-4707 or write us 670 North Rosemead Blvd., Pasadena, CA 91107-3010 as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than 60 days after we sent the FIRST statement on which the problem or error appeared.

1. Tell us your name and account number (if any).
2. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error why you need more information.
3. Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will tell you the results of our investigation within 10* business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45** days to investigate your complaint or question. If we decide to do this, we will credit your account within 10* business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account.

If we decide that there was no error, we will send you a written explanation within three business days after we finish our investigation. You may ask for copies of the documents that we used in our investigation.

* If you give notice of an error within 30 days after you make the first deposit to your account, we will have 20 business days instead of 10 business days.

** If you notice an error within 30 days after you make the first deposit to your account, notice of an error involving a point of sale transaction, or notice of an error involving a transaction initiated outside the U.S. its possessions and territories, we will have 90 days instead of 45 to investigate.

Charges

In order to obtain the electronic services listed, you must open and maintain a savings or checking account. All charges associated with our electronic fund transactions are disclosed in our Rate and Fee Schedule which accompanies this Disclosure and Agreement.

Disclosure of Account Information to Third Parties

We will disclose information to third parties about your account or the transfers you make:

- a) when it is necessary to complete the transaction;
- b) in order to verify the existence and condition of your account for a third party, such as a credit bureau or merchant;
- c) in order to comply with government agency or court orders or other legal process; or
- d) if you give us your prior oral or written permission.

Address Change

Keep the Credit Union informed of your current address to insure correct mailing of monthly statements. ~~amendmenTs~~

The Credit Union may change the terms and conditions of this Agreement from time to time by mailing written notice to your address as it appears on our records. If any change results in greater cost or liability to you or decreases access to your Accounts, you will be given at least twenty-one (21) days prior notice of the change. Prior notice may not be given where an immediate change in terms or conditions is necessary to maintain the integrity of the system and/or the security of ATM Cards, Debit Cards or designated accounts.

Termination

You may terminate this Agreement with us at any time. The Credit Union reserves the right to terminate this Agreement and/or your use of your ATM/Debit Card or PIN with or without cause. We may do so immediately if:

- a) you or any authorized user of your ATM/Debit Card, PIN or account breaches this or any other agreement with the Credit Union;
- b) we have reason to believe that there has been, or might be, an unauthorized use of your ATM Card, Debit Card, PIN or account; or
- c) you or any authorized user of your ATM/Debit Card, PIN or account request that we do so.

Additional Benefits/Card Enhancements

The Credit Union may from time to time offer additional services to your Account. Some may be at no additional cost to you and others may involve a specified fee. You understand that the Credit Union is not obligated to offer such services and may withdraw or change them at any time.

Waiver of Rights

The Credit Union can delay enforcing any of the provisions under this Agreement or the law any number of times without losing its right to enforce them at a later date.

Other Agreements

Except as stated otherwise in the Agreement, this Agreement does not alter or amend any of the terms or conditions of any other agreement you may have with the Credit Union.

Severability

If any part of this Agreement should be held to be unenforceable, the remaining provisions of this Agreement shall remain in full force and effect.

Who Is Bound By This Agreement

Each person who signs the Application agrees to be bound by the terms and conditions of this Agreement. If more than one person signs the application, all signers are jointly and severally liable. The Credit Union can waive or delay enforcement of its rights as to one signer without affecting its ability to enforce its rights as to the other signers. The Agreement is also binding upon your heirs, personal representatives and successors. ~~SIGnaTures~~

By using your access to the system, or authorizing anyone else to use your access to the system, and/or by signing the application, you agree to be bound by the terms and conditions of this Agreement and Disclosure.

Additional Disclosures Applicable to ACH Services

Documentation of Direct Deposit

If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you can call us at (877) 297-4707, to find out whether or not the deposit has been made. If the only possible transfers to or from your account are direct deposits or pre-authorized deposits, you will get at least a quarterly statement from us.

Disclosure of Right to Stop Payment

a) Right to stop payment and procedure for doing so.

If you have told us in advance to make regular payments out of your account, you can stop any of these payments. Here's how: Call us at (877) 297-4707, or write to us at 670 North Rosemead Boulevard, Pasadena CA 91107-3010, in time for us to receive your request three business days or more before the payment is scheduled to be made. If you call we may also require you to put your request in writing and get it to us within 14 days after you call. b) Notice of varying amounts.

If these regular payments vary in amount, the person you are going to pay will tell you 10 days before each payment, when it will be made and how much it will be. You may choose instead to get this notice only when the payment would differ by more than a certain amount from the previous payment, or when the amount would fall outside certain limits that you set.

Transactions Available

You may use your ACH services to perform the following transactions:

- Make deposits to your savings or checking account;
- Make loan payments;
- Pay bills directly from your savings or checking account in the amounts and on the days you request;
- Authorize a merchant or other payee to make a one-time electronic payment from your share draft/checking account using information from your check to pay bills or pay for purchases; and
- Authorize a merchant or other payee to debit your share draft/checking account for returned check fees or returned debit entry fees.

All payments and deposits are subject to later verification by us.

Additional Disclosures Applicable to ATM and POS Services

Rules for Use

By using your ATM/POS Card with your personal identification number (PIN) at automated teller machines ("ATM's") or other electronic terminals operated by a participating institution, network system, or company (collectively "terminals"), you authorize us to effect the transactions from or to your savings or checking account(s) in accordance with the instructions given at the terminals. All ATM/POS Card transactions are subject to the terms and conditions of your account agreements with us governing the affected accounts.

Atm Fees

When you use an ATM not owned by the Credit Union, you may be charged a fee by the ATM operator and you may be charged a fee for a balance inquiry even if you do not complete a fund transfer. A fee will not be imposed for use of an ATM issued by the Credit Union for use of an electronic terminal operated by the Credit Union.

Transactions Available

You may use your ATM/POS Card to perform the following transactions:

- Make deposits to your savings or checking account;
- Withdraw cash from your savings or checking account;
- Transfer funds between your savings and checking accounts;
- Make point-of-sale payments for goods and services to others from your checking account.
- Account balance inquiries are not available.

Some of the transactions listed above may not be available at all terminals. All payments and deposits are subject to later verification by us.

Limitations on Transactions

You may make ATM cash withdrawals or POS transactions of up to \$300 each 24-hour period as long as your available balance will cover the transaction. Various institutions which participate in networks of which the Credit Union is a member may have withdrawal limits different from the amount set forth herein. In the event that a specific ATM is so limited, you may not be able to withdraw more than the cash limit of that particular ATM.

Access Cards

All ATM Cards or Debit Cards are non-transferable and belong to the Credit Union. The Credit Union may cancel, modify and restrict the use of any ATM/Debit Card upon proper notice or without notice if your account is overdrawn or where necessary to maintain or restore the security of accounts on the ATM system. **aTm safeTy**

An ATM provides a quick and convenient way to access your money. However, use caution and remember the following safety tips whenever you use an ATM:

- Be aware of the surroundings, particularly at night.
- Look for well-lighted ATM's when transacting at night.
- If you notice anything suspicious when approaching the ATM, return later or use another ATM.
- Have your transaction ready before you go to the ATM. When you can, fill out any deposit or withdrawal slips/envelopes before leaving your vehicle.
- Have your ATM/Debit Card ready, to avoid going through your purse or searching through the contents of your wallet at the ATM site.
- If you notice anything suspicious while you are transacting business, immediately stop your transaction, put your ATM/Debit Card away and leave.
- Consider having another person accompany you to the ATM.
- Immediately report all crimes to the ATM operator and to local law enforcement officials.
- Stand close to the ATM and away from others in line to avoid detection of your PIN or other account information.
- Put your cash away as soon as the transaction is complete; count the cash later in the safety of your vehicle or home.
- Never give information to strangers at the ATM or to anyone over the phone. Be aware of fraud or people who pose as Credit Union employees who try to get information from you. This information should only be discussed in person by you at the Credit Union.
- Remember to keep your PIN a secret. Make sure not to write it on your ATM/Debit Card or anywhere else in your wallet; thieves can easily figure out the reason for "hidden" or "secret" numbers.

Additional Disclosures Applicable to MasterMoney Debit Card Services

Issuance of Card

"Card" means the Credit Union MasterMoney Debit Card and any duplicates, renewals or substitutions the Credit Union issues to you; "Account" means the account designated on the application for your Debit Card.

Responsibility for Transactions

You are responsible for all transactions you make with the Card or that you authorize another person to make with the Card. You understand that if you disclose your Debit Card PIN to anyone, they will have access to all accounts identified by your account number. If the Account is a joint account, all transactions involving the account are binding on all Account holders.

Merchant Disputes

For POS transactions directly accessing a line of credit, the credit union is not responsible for the refusal of any merchant or financial institution to honor the card. The credit union is subject to claims and defenses (other than tort claims) arising out of goods or services you purchase with the card if you have made a good faith attempt but have been unable to obtain satisfaction from the merchant or service provider and (a) your purchase was made in response to an advertisement the credit union sent or participated in sending to you or (b) your purchase cost more than \$50 and was made in your state or within 100 miles of your home.

Limitations on Dollar Amounts and Frequency of Transactions

Purchases made above the floor limit of the merchant will require an authorization number from Master Card.

You may make ATM cash withdrawals up to \$500 from ATM's each 24-hour period as long as your available balance will cover the transaction. Your total debit transactions may not exceed \$1,500 each 24-hour period as long as your available balance will cover the transaction.

Use of The Card

You may use the Card and PIN to:

- Withdraw cash from your savings or checking account at ATMs, merchants, or financial institutions that accept MasterCard Debit Card;
- Transfer funds between your savings or checking account you have with the Credit Union; and
- Make deposits to your savings or checking account at the Credit Union.

You may use the Card without the PIN to:

- Purchase goods or services at places that accept MasterCard Debit Card (these are point-of-sale or POS transactions);
- Order goods or services by mail or telephone from places that accept MasterCard Debit Card; and
- Make automatic payments from your checking account to pay bills or other charges, providing that the person or organization that you are paying agrees to accept payments this way.

Some of these services may not be available at all terminals.

Use of the Card, the Account number on the Card, the PIN or any combination of the three for payments, purchases, or to obtain cash from merchants, financial institutions or others who honor MasterCard Debit Card is an order by you for the withdrawal of the amount of the Transaction from your Account. Each Transaction with the Card will be charged to your Account on the date the Transaction is posted to your Account. When the Credit Union receives notification of a Debit Card transaction, it will put a hold on an equivalent amount of funds in your checking account for 3 days or until the day the transaction is charged to your account.

All Card transactions covered by this Agreement are subject to the terms and conditions of your Account agreements with us governing the affected Accounts, except as modified by this Agreement. Any future changes to your Account agreements may affect the use of the card.

Illegal Use of MasterMoney Debit Card

You agree that your MasterMoney Debit Card Account will not be used to make or facilitate any transaction(s) that are or might be construed to be illegal pursuant to applicable law, rule or ordinance, including but not limited to gambling. Said use, including any such authorized use, will constitute an event of default under this Agreement. You agree that the Credit Union has no liability, responsibility or culpability whatsoever for any such use by you or any authorized user(s). You agree that you are responsible for repayment of any and all debts incurred for these transactions. You further agree to indemnify and hold the Credit Union harmless from any suits, liability, damages or adverse action of any kind that results directly or indirectly from such illegal use.

Overdrafts

You promise to pay the Credit Union immediately upon demand for any negative (overdraft) balance arising in your Account, unless you have available overdraft privileges. If you do not have overdraft privileges, the Credit Union may deduct the amount of any overdraft on your Account from any other account you have with the Credit Union, except an Individual Retirement Account.

Refusal to Honor Card

The Credit Union is not liable for the refusal or inability of any electronic terminal to honor the Card or to complete a withdrawal from your Account, or for their retention of the Card. The Credit Union is also not responsible for the refusal of any merchant or financial institution to honor the Card or for their retention of the Card.

Mastercard Cross-Border Transactions

Purchases and cash advances made in foreign currencies will be billed to you in U.S. dollars. If a Cross-Border Transaction on a U.S.-issued credit or debit card is submitted to MasterCard in the currency of the country of the merchant, MasterCard will convert the transaction to the cardholder billing currency using its currency conversion procedure. MasterCard uses either a government mandated exchange rate, or a wholesale exchange rate selected by MasterCard. The government-mandated exchange rate or wholesale exchange rate MasterCard uses for a particular transaction is the rate MasterCard selects for the applicable currency on the day the transaction is processed, which may differ from that applicable to the date the transaction occurred or when it is posted to your account. Added to your Cross-Border Transaction are a MasterCard Issuer Cross-border Assessment of nine-tenths of one percent (.9%) and Currency Conversion Assessment of two-tenths of one percent (.2%).

Additional Disclosures Applicable to Telephone Banking Audio Response Services

Transactions Available

You may use your Telephone Banking service to perform the following transactions:

- Obtain account and loan balances;
- Obtain last dividend, date and amount
- Obtain clearance of specific checks
- Request a check withdrawal from your savings or checking account;
- Transfer funds between your savings, checking, and Line of Credit accounts; and
- Make loan payments.

All payments and deposits are subject to later verification by us.

Additional Disclosures Applicable to Online Banking

System Requirements

Online Banking service allows convenient access to your account information 24 hours a day. To use Online Banking, you must have a computer, modem, Internet Service, browser, your account number and a PIN or Access Code.

Transactions Available

You may use the Online Banking service to perform the following transactions:

- Obtain account/loan balance information;
- Obtain clearance of specific checks;
- Transfer funds between your share draft/checking, share/savings account and Line of Credit;
- Download transaction information to personal financial management software from share draft/checking and share/ savings account;
- Make loan payments; and
- Pay bills through Bill Pay from share draft/checking.

Limitations on Transactions

The following are limitations to the use of the Online Banking service:

- No more than six preauthorized, automatic, online or telephonic transfers made to another account at the Credit Union or to a third party or no more than six transfers or withdrawals made by check, draft, check card, or similar order payable to a third party may be made from each savings account or money market deposit account in any calendar month. If an Account Holder exceeds, or attempts to exceed, these transfer limits, the excess transfer requests may be refused or reversed, a fee may be imposed on the excess transfer requests, and the Credit Union may reclassify or close the account. Transfers initiated by telephone must be counted among the six monthly transfers, except that there are no limits on the number of withdrawals paid directly to an Account Holder when initiated by mail, telephone or messenger. There are no limits on the number of withdrawals if initiated in person.

Additional Disclosures Applicable to Bill Pay Services

System Requirements

To use Bill Pay service, you must have a computer, modem, Internet Service, browser, your account number and a PIN or Access Code.

Right To Stop Payment Of Preauthorized Transfers And Right To Receive Notice Of Varying Amounts

- a) Right to stop payment and procedure for doing so.

If you have told us in advance to make regular payments out of your account, you can also stop any of these payments. Here's how: Call at (877) 297-4707 for Bill Pay Services or write to us 670 N. Rosemead Blvd., Pasadena, CA 91107, in time for us to receive your request three business days or more before the payment is scheduled to be made. If you call, we may also require you to put your request in writing and get it to us within fourteen (14) days after you call. b) Notice of varying amounts.

If these regular payments vary in amount, the person you are going to pay will tell you ten (10) days before each payment, when it will be made and how much it will be. You may choose instead to get this notice only when the payment would differ by more than a certain amount from the previous payment, or when the amount would fall outside certain limits that you set.

Transactions Available

You may use the Bill Pay service to perform the following transactions:

- Add/Edit Merchants: Merchant refers to the entity to which you pay bills. The merchant can be a company, organization, or individual. The Add/Edit Merchant feature allows you to add merchants to, delete merchants from or edit merchant information on your personal list of merchants.
- Make nonrecurring payments from share draft/checking: This feature allows you to schedule one-time payments to merchants. This feature enables you to specify the amount of the payment and the processing date.
- Make recurring payments from share draft/checking: This feature allows you to schedule recurring payments to merchants.
- View History: View History permits you to see payments made over a specified time period.

Limitations on Transactions

The following are limitations to the use of the Bill Pay service:

- Bill payments can only be made from your share draft/checking account;
- Payments cannot be made for tax payments, court-ordered payments or payments to payees outside of the United States;
- If you close the designated bill payment share draft/checking account, all scheduled payments will be stopped;
- You cannot stop a payment if the payment has already been processed; and
- You can schedule payments 24 hours a day, seven days a week, however, payments scheduled on a Saturday, Sunday, or holiday will be processed within one to two business days.

Methods and Restrictions

Payments are made to your payee either electronically via the Automated Clearing House (ACH) or by check or laser draft. The method of payment depends upon the processing method that can be accommodated by the payee or by our bill payment service provider.

It is important that you take into consideration what method of bill payment will be used when scheduling bill payments to ensure payment deadlines are met. If the payee accepts electronic bill payment, the payment may take up to four business days to process. If the payee does not accept electronic bill payment, the payment will be sent in a check form, and may take up to ten business days to process.

Member Responsibilities

You are responsible for:

- any late payment, late fees, interest payments, and service fees charged by merchant(s);
- any overdraft, NSF or stop payment fees charged by the Credit Union as a result of these transactions;
- data input of payee information (payment amount(s), name, address and any other pertinent information);
- written notification to the Credit Union in the event you wish to cancel this service; and
- you must allow sufficient time for bill payments to be processed so that the funds can be delivered to the merchant on or before the due date.

Additional Regulations Relating to Funds Transfers

- a) This agreement and notice applies to funds transfers as defined in the Article 4A of the Uniform Commercial Code and Subpart B of Regulation J of the Board of Governors of the Federal Reserve System.
- b) The Credit Union may establish or change cut-off times for the receipt and processing of funds transfer requests, amendments, or cancellations. Unless other times are posted for the various types of funds transfers, the cut-off time will be at 11:00 a.m. (PST) on each weekday that the Credit Union is open excluding holidays. Payment orders, cancellations, or amendments received after the applicable cut-off time may be treated as having been received on the next funds transfer business day and processed accordingly.
- c) The Credit Union may charge your account for the amount of any funds transfer initiated by the member or any person authorized by the account owner as a joint tenant or other authorized party with the right of access to the account from which the funds transfer is to be made.

- d) The Credit Union may establish, from time to time, security procedures to verify the authenticity of a payment order. The account owner will be notified of the security procedure, if any, to be used to verify payment orders issued by the account owner or for which the account owner's account will be liable. The account owner agrees that the authenticity of payment orders may be verified using that security procedure unless the account owner notifies the Credit Union in writing that he/she does not agree to that security procedure. In that event, the Credit Union shall have no obligation to accept any payment order from the account owner or other authorized parties on the account until the account owner and the Credit Union agree, in writing, on an alternate security procedure.
- e) If the account owner sends or receives a wire transfer, Fedwire may be used. Regulation J is the law covering all Fedwire transactions. This means that the account owner's rights and liabilities in a wire transfer involving Fedwire will be governed by Regulation J.
- f) If the account owner gives the Credit Union a payment order which identifies the beneficiary (recipient of the funds) by both name and identifying or account number, payment may be made by the beneficiary's bank on the basis of the identifying or bank account number, even if the number identifies a person different than the named beneficiary. This means that the account owner will be responsible to the Credit Union if the funds transfer is completed on the basis of the identification number provided to the Credit Union by the account owner.
- g) If the account owner gives the Credit Union a payment order which identifies an intermediary or beneficiary's bank by both name and an identifying number, a receiving bank may rely on the number as the proper identification even if it identifies a different person than the named bank. This means that the account owner will be responsible for any loss or expenses incurred by a receiving bank which executes or attempts to execute the payment order in reliance on the identifying number provided by the account owner.
- h) The Credit Union may at its discretion give the account owner credit for automated clearinghouse (ACH) payments before it receives final settlement of the funds transfer. Any such credit is provisional until the Credit Union receives final settlement of the payment. The account owner is hereby notified and agrees, if the Credit Union does not receive such final settlement, that it is entitled to a refund from the account owner of the amount credited to the account owner in connection with that ACH entry. This means that the Credit Union may provide the account owner with access to ACH funds before the Credit Union actually receives the money. However, if the Credit Union does not receive the money, then the Credit Union may reverse the entry on the account owner's account and the account owner would be liable to repay the Credit Union.
- i) ACH transactions are governed by operating rules of the National Automated Clearing House Association. In accordance with these rules, the Credit Union will not provide the account owner with next day notice of receipt of ACH credit transfers to the account owner's account. The account owner will continue to receive notices of receipt of ACH items in the periodic account statements which we provide.
- j) If the Credit Union received a funds transfer for an account owner or for other persons authorized to have access to the account owner's account, the account owner agrees that the Credit Union is not obligated to provide the account owner with next day notice of the receipt of the funds transfer. The Credit Union will provide the account owner with notification of the receipt of all funds transfers by including such items in the periodic account statements which we provide. The account owner may, of course, inquire between receipt of periodic statements whether or not a specific funds transfer has been received.
- k) If the Credit Union becomes obligated under Article 4A to pay interest to the account owner, the account owner agrees that the rate of interest to be paid shall be equal to the dividend rate, on a daily basis, applicable to the account at the Credit Union to which the funds transfer should have been made or from which the funds transfer was made.

Your Ability to Withdraw Funds

Our policy is to make funds from your deposits available to you on the first business day after the day we receive your deposit. Electronic direct deposits will be available on the day we receive the deposit. Once they are available, you can withdraw the funds in cash and we will use the funds to pay checks that you have written.

For determining the availability of your deposits, every day is a business day, except Saturdays, Sundays, and federal holidays. If you make a deposit before the close of business on a business day that we are open, we will consider that day to be the day of your deposit. However, if you make a deposit after the close of business or on a day we are not open, we will consider that the deposit was made on the next business day we are open. **longer delays may apply**

In some cases, we will not make all of the funds that you deposit by check available to you on the first business day after the day of your deposit. Depending on the type of check that you deposit, funds may not be available until the second business day after the day of your deposit. However, the first \$200 of your deposits will be available on the first business day.

If we are not going to make all the funds from your deposit available on the first business day, we will notify you at the time you make your deposit. We will also tell you when the funds will be available if your deposit is not made directly to one of our employees, or if we decide to take this action after you have left the premises, we will mail you the notice by the day after we receive your deposit.

If you will need the funds from a deposit right away, you should ask us when the funds will be available.

In addition, funds you deposit by check may be delayed for a longer period under the following circumstances:

- We believe a check you deposit will not be paid.
- You deposit checks totaling more than \$5,000 on any one day.
- You redeposit a check that has been returned unpaid.
- You have overdrawn your account repeatedly in the last six months.
- There is an emergency, such as failure of communications or computer equipment.

We will notify you if we delay your ability to withdraw funds for any of these reasons, and we will tell you when the funds be available. They will generally be available no later than the 7th business day after the day of your deposit.

Special Rules for New Accounts

If you are a new member, the following special rules will apply during the first 30 days your account is open. Funds from electronic direct deposits to your account will be available on the day we receive the deposit. Funds from deposits of cash, wire transfers, and the first \$5,000 of a day's total deposits of cashier's, certified, teller's, traveler's, and federal, state and local government checks will be available on the first business day after the day of your deposit if the deposit meets certain conditions. For the example, the checks must be payable to you (and you may have to use a special deposit slip). The excess over \$5,000 will be available on the ninth business day after the day of your deposit. If your deposit of these checks (other than U.S. Treasury check) is not made in person to one of our employees, the first \$5,000 will not be available until the second business day after the day of your deposit.

Funds from all other check deposits will be available on the 11th business day after the day of your deposit.

If we cash a check for you that is drawn on another financial institution, we may withhold the availability of corresponding amount of funds that are already in your account. Those funds will be available at the time funds from the check we cashed would have been available if you had deposited it.

If we accept for deposit a check that is drawn on another financial institution, we may make funds from the deposit available for withdrawal immediately but delay your availability to withdraw a corresponding amount of funds that you have on deposit in another account with us. The funds in the other account would then not be available for withdrawal until the time periods that are described elsewhere in this disclosure for the type of check that you deposited.

Deposits at Automated Teller Machines

Funds from any deposits (cash or checks) made at automated teller machines (ATM's) we do not own or operate will not be available until the fifth business day after the day of your deposit. This rule does not apply at ATM's that we own or operate. Longer holds may apply on a case-by-case basis.

Important Notice About Your Account(S) (California Residents)

In accordance with California's Unclaimed Property Law, C.C.P. §1500, et seq., any funds held by the Credit Union (including, without limitation, funds in a share, share draft, certificate, or other account, sums for the payment of cashier's checks, teller's checks, etc.) may be transferred to the Unclaimed Property Division of the California State Controller's Office if no activity occurs in the account within the time period specified by state law.

General Terms and Conditions of Your Credit Union Accounts

Definitions

ACCOUNT AGREEMENT means any savings, checking, certificate, trust, totten trust or UTMA account. TIS AGREEMENT means Truth In Savings Agreement entitled, "About Your Credit Union Accounts."

Membership & Account Application

The terms, conditions and information contained in the Membership & Account Application, and all amendments thereto, are by this reference hereby incorporated in their entirety into this TIS Agreement and become an integral part of the General Terms and Conditions of the Credit Union Accounts.

Account Ownership

The ownership of trust, totten trust and UTMA accounts shall be governed by the applicable Account Agreement. Unless otherwise specified in the Account Agreement, the parties who sign an Account Agreement agree with each other and with the Credit Union that all funds in the accounts shall be owned as follows:

- **Individual Accounts:** The account or certificate is owned by the party named on the Account Agreement (“Account Holder”). Upon the death of the party, ownership passes to the named pay-on-death payee(s), designated as the beneficiary(ies) on the Account Agreement.
- **Joint Accounts:** The account or certificate is owned by the parties named on the Account Agreement (“Account Holders”). Upon the death of any of them, ownership passes to the survivor(s). Upon the death of all of them, ownership passes to the named pay-on-death payee(s), designated as the beneficiary named on the Account Agreement.

Special Rules for Joint Accounts

Withdrawals by and Liability of Joint Owners - The Account Holders of an account agree with each other and with the Credit Union that all funds and all accumulations thereon are subject to the withdrawal of or receipt by any of the Account Holders, and payment to any of them shall be valid and discharge the Credit Union from any and all liability for such payment. The Account Holders of an account expressly agree that each Account Holder is jointly and severally liable for any and all overdrafts, losses or charges to an account created by any Account Holder(s). **Deposits –** The Credit Union may cash or deposit all checks payable to any signer when endorsed by any other signer.

Disputes – If there is a dispute about ownership or control of an account, the Credit Union may place a hold on the account and not release funds until the Credit Union receives either a court order or an instruction signed by all persons claiming an interest in the account.

Custodial Uniform Transfers to Minors Act (“Utma”) Account

This Custodial Account is established as a result of the transfer of the funds deposited in the Custodial Account for the benefit of the minor named as beneficiary on the Account Signature Card. This transfer is irrevocable and includes all earnings on this Account. Neither the donor of the funds nor the custodian is entitled to the use or benefit of the funds, except for the benefit of the minor as allowed by California Uniform Transfers to Minors Act. The Credit Union is authorized to act without further inquiry in accordance with writings bearing the signature of the custodian. The terms of the California Uniform Transfers to Minors Act, as amended, are hereby incorporated herein by this reference.

Living Trust Account

You understand and agree that this Living Trust Account will be governed by the terms and conditions of this Agreement. For a revocable living trust at least one trustor of the trust must be a member of the Credit Union, and for an irrevocable living trust either all of the trustors or all of the Beneficiaries of the Trust must be members of the Credit Union. Regarding any transaction on this account, the Credit Union may ask the trustee to provide a certification of trust, and the Credit Union will not read, interpret or retain copies of the trust agreement. The trustee agrees to notify the Credit Union of any changes in the terms of the trust that would affect the trustee’s authority to transact business on the Living Trust Account or status of the membership of the parties to the trust.

Notice

Notice to one Account Holder shall constitute notice to all persons authorized to have access to the account.

Ability to Pledge Funds

Any or all of the joint Account Holders may pledge all or any part of the funds as security for a loan or loans with the Credit Union only.

Enforcement of Liens

All funds in an account remain subject to any and all liens, including but not limited to statutory liens and/or consensual liens, security interests, rights of offset and charges, notwithstanding the source of the contribution.

Financial Abuse Reporting

Account Holder(s) understand(s) and agree(s) that the Credit Union may report known or suspected illegal or fraudulent activity including, but not limited to, the following:

- Financial abuse involving an elder or dependent adult;
- Where the ownership or collectibility of funds are subject to dispute; or
- Misuse or abuse of account services; to appropriate law enforcement or government entities, as required or permitted by law. In addition, the Credit Union reserves the right to suspend, restrict, deny or terminate account

services and activity, including the placement of an administrative hold (freeze) on account proceeds, or take such other actions as deemed necessary under the circumstances. Account Holder(s) agree(s) to indemnify and hold the credit union harmless from and against all claims, actions, damages, losses, and expenses, including attorneys' fees, as a result of any action or inaction taken in relation to the matters described here.

Notification of Changes

Each Account Holder agrees to promptly notify us in writing of any change in address(es). If you fail to do so, we may send notices, statements or other important information to the address shown in our records and you agree to release us from any liability for doing so. You also agree to notify us in writing of any change in ownership or authorized signers, or if an owner or authorized signer dies or is placed under legal guardianship or conservatorship. We may, at our option, require a new Account Agreement to be completed before any such change takes effect. Any such changes shall not affect transactions previously made.

Consent to Contact (Non-Telemarketing Only)

You give your express consent for the Credit Union and others acting on our behalf to contact you at any telephone number you give to us or we obtain from any other source (including any wireless phone or VoIP number), using any calling or texting technology (including any automatic telephone dialing system, artificial voice or prerecorded voice), regarding this account or any other relationship you now or later have with the Credit Union. You agree that you have not provided, and will not provide to us, any telephone number unless you are the subscriber to the service or the customary user of the telephone to which that number relates unless you tell us in writing. If you revoke this authorization, you agree to do so in a way that is likely to provide us with notice in time to process that revocation before we make any further calls or send any further texts, such as by using one of the methods designated by the Credit Union for such purpose.

Waiver of Certain Rights

The Credit Union reserves the right to waive the enforcement of any of the provisions of this TIS Agreement with respect to any transaction or series of transactions. Any such waiver will not affect the right of the Credit Union to enforce any of its rights with respect to later transactions and is not sufficient to modify the terms and conditions of this TIS Agreement.

Consumer Reports

The Credit Union makes credit available to its members on a regular basis. The Applicant(s)/Account Holder(s) of the account authorizes the Credit Union to obtain consumer reports in connection with credit and business transactions involving the Applicant(s)/Account Holder(s), including but not limited to applying for membership, the opening of a savings or share/draft account or the issuance of an ATM card, debit card, or other service provided by the Credit Union, and the Applicant(s)/Account Holder(s) of the account authorize any person, association, or corporation to furnish on request of this Credit Union, information concerning the affairs of the Applicant(s)/Account Holder(s). The Applicant(s)/Account Holder(s) also authorizes the Credit Union to furnish information concerning the account to consumer reporting agencies.

Negative Credit Reporting

We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

Reporting Inaccurate Information

If you believe the Credit Union is reporting inaccurate information to a credit reporting agency, please notify us at 670 North Rosemead Blvd., Pasadena, CA 91107-3010 so we can investigate.

Post-dated Checks

The Credit Union will treat all checks as though the checks were written on the date presented.

Examination of Statements

The Account Holder(s) to whom the periodic statement of account is sent agree(s) to exercise reasonable care and promptness in examining the statement to discover any errors or discrepancies, and to promptly notify the Credit Union after discovery thereof.

Non-Cash Payments

Non-cash payments deposited into an account may be credited subject to final payment.

Fees And Charges

All accounts shall be subject to service charges in accordance with fee schedules adopted by the Credit Union as amended from time to time.

Attorneys' Fees and Other Fees

You agree to pay the Credit Union all of our costs and reasonable attorneys' fees, including all collection costs, litigation costs, skip-tracing fees, and outside services fees incurred while we are enforcing our rights under this Agreement.

Credit Union's Right to Offset

Account Holder(s) agrees that the Credit Union has the right to offset against any account of any Account Holder to cover any amount owing to the Credit Union for any reason. Account Holder(s) understand that this means that the Credit Union has the right to impress and enforce a statutory lien against the Account Holder(s)'s share and dividends in the event of the failure of the Account Holder(s) to satisfy any financial obligation due and payable to the Credit Union. Account Holder(s) understand that the Credit Union may enforce this right without further notice except Individual Retirement Accounts (IRA), Keogh Plan, Social Security/SSI, and as otherwise prohibited by law.

Governing Law

This TIS Agreement shall be construed in accordance with the laws of the State of California, including the California Uniform Commercial Code (UCC).

Share Account Agreement

Transfers to Third Parties

No more than six preauthorized, automatic, online or telephonic transfers made to another account at the Credit Union or to a third party or no more than six transfers or withdrawals made by check, draft, check card, or similar order payable to a third party may be made from each savings account or money market deposit account in any calendar month. If an Account Holder exceeds, or attempts to exceed, these transfer limits, the excess transfer requests may be refused or reversed, a fee may be imposed on the excess transfer requests, and the Credit Union may reclassify or close the account. Transfers initiated by telephone must be counted among the six monthly transfers, except that there are no limits on the number of withdrawals paid directly to an Account Holder when initiated by mail, telephone or messenger. There are no limits on the number of withdrawals if initiated in person.

Withdrawals, Prior Notice Requirement

The Credit Union reserves the right to require prior written notice of intention to withdraw all or any part of shares not to exceed the notice requirement as set forth in the Credit Union's bylaws.

Checking Account Agreement

Withdrawals, Approved Methods

Only check blanks and other methods approved by the Credit Union may be used to withdraw funds from a checking account.

Electronic Check Conversion

Upon prior notification from the merchant to the Account Holder, a purchase made with a check can be converted to a one-time electronic fund transfer (EFT) if authorized by the Account Holder. The Account Holder may also authorize merchants to electronically debit the account for returned check fees. It is agreed that the Account Holder authorizes the electronic funds transfers if the transaction is completed after being told (orally or by a notice posted) that the transfer may be processed electronically or if the Account Holder signs a written authorization.

Demand Drafts

The Credit Union may pay and charge to the applicable checking account, checks drawn by and payable to any person, organization, association or corporation that has been authorized by an Account Holder to be paid, by the provision of MICR encoded information on the account. It is agreed that the Credit Union's rights in respect to such checks shall be the same as if it were a check drawn and signed by an Account Holder(s) personally. This authority shall remain in effect until revoked by an Account Holder in writing. It is agreed that the Credit Union shall be fully protected in honoring such check. It is further agreed that if any such check is dishonored, whether with or without cause, and whether intentionally or inadvertently, the Credit Union shall incur no liability whatsoever, even though such dishonor results in the forfeit of insurance, loss or damage of any kind.

Overdrafts

The Credit Union is under no obligation to pay a check which exceeds the available balance in an account; the Credit Union may, however, pay such a check and recover or obtain a refund of the amount of the resulting overdraft plus a service charge from any of the Account Holders of this account, each of whom expressly agrees that each Account

Holder is jointly and severally liable for any and all overdrafts of this account and any and all associated costs created by any Account Holder.

Posting

The order in which items are paid is important if there is not enough money in your account to pay all of the items that are presented. We will pay checks, automated debits (ACH), Debit Card transactions, ATM withdrawals and point-of-sale transactions in the order presented to the Credit Union. Multiple checks presented for payment on the same day will be paid in check number order. For ACH transactions, deposits are posted first then debits are posted by settlement date, then lowest to highest amount. For ATM Card and Debit Card transactions, items are posted in the order received. You understand that the order in which items are processed can affect the total amount of fees that may be assessed against your account. The Credit Union reserves the right to adjust the above processing times in its sole discretion.

Actual and Available Balances: It is also important that you understand the difference between your “actual balance” and your “available balance” in order to properly manage the money in your account and avoid overdraft and insufficient fund fees. Your “actual balance” is the beginning of the day balance after the prior evening’s posting. This balance is changed at the close of business every day and stands as is until the close of business on the following day. Your “available balance” is the amount you have in your account at a particular time that is available for immediate withdrawal. Your available balance is updated throughout the day to reflect holds, pending transactions and cleared deposits. The difference between your actual balance and your available balance is the result of pending activity that has not yet posted to the account (example, any “pending” deposits, checks, transfers and withdrawals or holds on your account). We will use the “available balance” in your account to determine if you have sufficient funds to cover your transactions. You can determine your available balance at the ATM, by phone or by accessing your account online or with mobile banking.

You understand that you may be overdrawn even when your actual balance is positive. You also understand that you may still overdraw your account even though the available balance appears to show there are sufficient funds to cover a transaction that you wish to make because your available balance will not reflect all your outstanding checks, automatic bill payments or recent deposits. In addition, your available balance will not reflect all of your debit card transactions. For example, if a merchant obtains your prior authorization but does not submit a one-time debit card transaction for payment within three (3) business days of authorization (or for up to thirty (30) business days for certain types of debit card transactions), we are required to release the authorization hold on the transaction. The available balance will not reflect this transaction once the hold has been released until the transaction has been received by us and paid from your account. We do not determine and are not responsible for any hold amounts placed by merchants. We encourage you discuss such holds with merchants to determine how much the merchant may place on hold. You must also keep careful records and practice good account management to avoid making transactions without sufficient funds available for withdrawal. For additional details on the availability of your funds for withdrawal, see the section entitled “Funds Availability Policy.” If you have additional questions about your available or actual balance, please see a branch representative or call (877) 297-4707.

Example 1: If you write a check for \$25 but it has not yet cleared your account, your available balance will be \$25 less than what is reflected by your actual balance.

Example 2: If you authorize a debit card transaction for \$30 but it has not yet posted to your account, your available balance will be \$30 less than what is reflected by your actual balance.

Example 3: The following transactions are not reflected in your available balance:

- Any checks you have written that have not yet been presented for payment.
- Any automatic bill payments you have scheduled that have not yet been sent.
- Any debit card transactions where the authorization hold has been released but the transaction has not yet been submitted to the Credit Union.

Overdraft Advance Program

The Credit Union’s Overdraft Advance is a discretionary service offered to our members on their personal share draft accounts. The Credit Union may honor overdrafts of individual share draft accounts subject to certain conditions and limitations as set forth by this policy.

The Credit Union may subtract an overdraft fee as stated on the Fee Schedule for each overdraft honored upon first time presentment. The fee is a flat fee charged regardless of the amount the account is overdrawn and will be charged for each overdraft item presented and paid by the Credit Union.

All members may be eligible for Overdraft Advance as long as their account remains in good standing, defined as making regular deposits and bringing their account to a positive balance at least once every 30 days. Accounts must be

in good standing to be eligible for the Overdraft Advance program. All existing share draft accounts and/or accounts that have been opened for at least minimum of 90 days may automatically be eligible for the Overdraft Advance program. Accounts opened for less than 90 days may be eligible for the program at the discretion of the Credit Union upon approval by the CEO and/or Vice-President, Board Members, Supervisory Committee Members, employees, and management of the Credit Union will be eligible for Overdraft Advance as set forth in the Credit Union's Overdraft Advance policies. Accounts are subject to a maximum overdraft limit, including overdraft fees of \$500, unless otherwise approved for a higher limit. Primary and/or joint owners may request and/or remove their account(s) from the Overdraft Advance program at any time. Primary and all other owners shall be jointly and completely responsible for the overdraft including the overdraft fee.

Overdraft Advance is a non-contractual agreement between the Credit Union and its members. The Credit Union provides the Overdraft Advance program as an accommodation to you and is not obligated to do so, even when it has done so in the past. You do not apply for this service. The Credit Union has the right to discontinue the program or withdraw any share draft account from the program based on poor performance of the account, or failure to cover the overdrafts. The Credit Union also has the right to limit participation to one account per household. The Credit Union has the option to either honor the overdraft or return the item for insufficient funds even though we may have previously paid overdrafts for the member. The Overdraft Advance is not a loan and there is no interest charged on any overdraft or unpaid overdraft charge. There will be no late charges or other fees other than the overdraft charge. The Credit Union will notify the member by mail of any overdraft paid or returned, however, we have no obligation to notify you before we pay or return an item. The following transactions will be covered under Overdraft Advance:

- Share drafts and other debits cashed at a teller's window
- Service or check charges
- Loan payments
- Pre-authorized internal debits and/or Debit Card debits
- Check issued to a third party
- Items due to uncollected funds and/or chargeback items

Unless the Credit Union currently has your affirmative consent (opt-in) on file, we will not pay your overdrafts for Debit Card transactions at a merchant, ATM, online or by telephone. You must tell us you want overdraft coverage for these transactions. To request overdraft coverage for your Debit Card transactions, please contact us at (877) 297-4707. Complete and sign the Overdraft Consent Form, which is provided with this disclosure, or mail it to us at 670 North Rosemead Blvd., Pasadena, CA 91107-3010. The Credit Union will provide you with written confirmation of your opt-in choice.

Overdraft items will be posted by dollar amount from low to high in accordance with the Credit Union's existing share draft procedures.

Members that currently have overdraft protection from loans or share accounts may choose to maintain their current loan overdraft protection or change to the Overdraft Advance program. To discuss other the Credit Union programs that protect against overdrafts, please contact us at (877) 297-4707.

Per Regulation D, six (6) automatic transfers from prime shares per month will be honored before posting of an item to the Overdraft Advance program.

It is the Credit Union's policy to provide members with every opportunity for repayment. When the Credit Union honors overdraft items, you must either deposit funds or apply for a loan sufficient to cover such overdraft plus fees immediately, but in no case more than 30 days from the date of notice sent to you. If you fail to cover the total overdraft amount within 30 days, The Credit Union may pursue all collection options available to it. The Credit Union may, but is not obligated to, transfer funds from your other accounts with us to cover the overdraft.

The Overdraft Advance program is a discretionary privilege offered members and not a right of membership. The Credit Union encourages you to properly maintain your accounts with us. You agree that the Credit Union will not be held liable for either paying or refusing to pay any overdraft item.

If you do not want the Overdraft Advance program, you must inform the Credit Union by sending written notice to the Credit Union. Your notice should be sent to the Credit Union at 670 North Rosemead Blvd., Pasadena, CA 91107-3010.

Stale-Dated Checks

The Credit Union is under no obligation but may pay a check which is presented more than six (6) months after it is dated. The Credit Union may assess a special handling charge upon receipt of any such item in addition to a service charge upon the account in accordance with the fee schedules adopted by the Credit Union and as amended from time to time.

Stop Payments

Any Account Holder(s) of this account may stop payment of any item drawn against the account. The Stop Payment Order must describe the item with reasonable certainty and must be received in such time and manner as to afford the Credit Union a reasonable opportunity to act upon it. A Stop Payment Order is effective for six (6) months, but it lapses after 14 calendar days if the original order was oral and was not confirmed in writing within that 14 day period. The Stop Payment Order may be renewed in writing for an additional six (6) month period.

Truncation of Checks

The Account Holder(s) acknowledges that checks are truncated and hereby waives any and all rights to receive the items without prejudice to any of the Credit Union's defenses available under the California Uniform Commercial Code (UCC).

Liability of Credit Union

Except for its own lack of good faith or failure to exercise ordinary care, the Credit Union is not liable for any action it takes regarding the payment or nonpayment of a check, even if nonpayment results in the forfeit of insurance, loss or damage of any kind.

Closure of Account

The Credit Union may close a checking account at any time. Closure of a checking account will not affect the obligation to pay any outstanding balances or charges owed.

For Checking Accounts with Savings Overdraft Protection

If any Account Holder(s) writes a check that would result in this checking account being overdrawn, the Credit Union is authorized to charge the designated share account(s), regardless of which party signed the item, in such multiples as determined by the Credit Union sufficient to permit the Credit Union to honor the check and any associated fees and to credit such charge to this checking account. No check overdraft may be paid by charging a savings account if, as a result of such charge, that savings account would be subject in any one month to more than six pre-authorized, automatic or telephonic transfers.

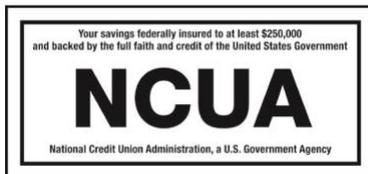
For Checking Accounts with Loan Overdraft Protection

If any Account Holder(s) writes a check which would result in this checking account being overdrawn, and if at that time any Account Holder(s) is eligible to receive loan advances from this Credit Union on a loan designated on the Overdraft Agreement, the Credit Union is authorized to make an advance from the designated loan account, and to credit the advance to this checking account in such multiples as determined by the Credit Union sufficient to permit the Credit Union to honor such check and any associated fees.

Certificate Account Agreement

Pledging of Funds

Certificates may not be pledged, transferred, or assigned to any party other than the Credit Union unless otherwise provided by statute. Shares invested for an Individual Retirement Account (IRA) or Keogh Plan may not be pledged as security for any loan. The Credit Union reserves the right to offset this certificate except as otherwise precluded by law. If the Credit Union offsets funds from this certificate, the funds withdrawn are subject to the early withdrawal penalty.



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